

PATIENT'S RIGHTS AND RESPONSIBILITIES

MY RIGHT AS A PATIENT:

As a patient at Allied Care Experts Medical Center Valenzuela (ACEMC-V), I understand and acknowledge my rights as its patient, as indicated below;

- I have the right to receive information in a manner that is understandable by me.
- I have the right to consent or refuse any treatment, as permitted by law. If I refuse a recommended treatment, I will receive other needed and available care.
- I have the right to have my pain assessed and managed appropriately.
- I have the right to be free from restraints and seclusion of any form that are not medically necessary.
- I have the right to receive compassionate care that respect my personal, spiritual, cultural, and religious values and beliefs.
- I have the right to privacy. The hospital, my doctor, and others caring for me will protect my privacy as much as possible.
- I have the right to expect that treatment records are confidential unless I have given permission to release information or reporting is required or permitted by law.
- I have the right to expect that the hospital will give necessary health services to the best of its ability. Treatment, referral or transfer may be recommended. If transfer is recommended or requested, I will be informed of risks, benefits, alternatives.
- I have the right to know if this hospital has relationships with outside parties that may influence my treatment and care. These relationships may be with educational institutions, other health care facilities or providers.
- I have the right to consent or decline to take part in research affecting my care.
- I have the right to be told of realistic care alternatives when hospital care is no longer appropriate.
- I have the right to know about hospital rules that affect my treatment and about charges and payment methods.
- I have the right to review my bill, have information explained to me, and get the bill.

PATIENT'S OBLIGATIONS / RESPONSIBILITIES:

1. Provide to the best of his knowledge accurate and complete information about present symptoms, past illnesses & hospital admissions, medication usage & other matters relating to his health.
2. Follow treatment plan as recommended by his physician.
3. Report on expected changes in his medical condition to his physician.
4. Understand his course of treatment including pain relief options as outlined by his physicians, nurses and other health professionals. If he does not understand, he will ask his nurse or attending physician.
5. Keep his scheduled appointment with health care providers and notify them immediately if he is unable to do so.
6. Take responsibility for consequences if he refuse treatment or do not follow his physician's instructions.
7. Assure that his financial obligations to the hospital and his health care providers are fulfilled as promptly as possible.
8. Follow hospital rules and regulations.
9. Be considerate of the rights and property of other patients.
10. Assist in the control of noise and number of visitors.
11. Provide the hospital with a copy of his written directive if available.

✓ _____
Patient / Relative
Signature Over Printed Name/Date/Time

Admitting Staff on duty
Signature Over Printed Name/Date/Time